

FAQs

What is Swapi Swapu?

SWAPI SWAPU is the one and only app in Mauritius which focuses on a barter system (equal exchange) or swapping (comparable goods/services) to obtain goods or services without the use of currency. Bartering or swapping is simply to exchange something you have for something you want or need and SWAPI SWAPU is actually here to help you to recycle your old treasures into something new.

How does Swapi Swapu help the environment?

It is the first ever marketplace where you will be able to reduce personal expenses and/or to cut costs of your business. By giving you the options of reducing, reusing and recycling, you are helping to preserve natural resources and energy and hence, protecting the environment in the long-run.

Examples of Swapping on Swapi Swapu?

A pair of shoes for a mobile phone, a watch for a helicopter tour, a tattoo for a baby toy, a dozen of eggs for pancakes, a puppy for a hotel day-pass, plumbing services for nail arts, remember that bartering/swapping are limited only by your imagination. You are the one to decide whether it will be done based on equivalent estimates of prices or goods or not...

How does Swapi Swapu work?

1. Create a profile

Download the app and sign up for an account. This only takes a few minutes and then you're ready to go.

2. Find what you need by Browsing in other people's profiles or in Category Search

We'll match you with your search record

3. Swap

Arrange a swap, then arrange to meet up to have your items swapped.

Done. You've just updated your wish list without any expense or cost to the planet.

How easy is it to upload an item?

It's similar to posting something on your favorite social media and as quicker... if you know how to use the camera on your smartphone (of which we don't doubt), you're good.

What are the safety rules when meeting someone for exchange/swapping?

1. Meet in a public place. Don't give your address.
2. Tell a friend or family where you're going.
3. If you felt uncomfortable or unsafe during the meeting, remember you can always block or report the person after meeting up - which will keep them from being able to access your profile in the future and helping us in having a record on that person.
4. Check the items before accepting to swap and accept only when the items are as promised.

What is the accuracy of membership content?

Since we do not review the form or substance of posted by the members, we do not warrant the accuracy, completeness, safety, or reliability thereof. You must consider the risks of using the content provided by other members of the Service. Always check the items before accepting to exchange or to swap.

What does our 1 to 5 star rating mean?

You can receive a rating of 1 to 5 stars, with 1 being the most basic and 5 being the most extravagant in terms of goods or services.

What happens if I have a dispute?

Send a mail to support@swapiswapu.com. We will get in contact with you within a period established by applicable law.

How do I report a user?

Send a mail to report@swapiswapu.com. We will get in contact with you within a period established by applicable law.

How do I become a Swapi Swapu Ambassador?

We need all the help we can get to spread the word. If you love **Swapi Swapu** enough to shout about us from the rooftops, send us a mail on hello@swapiswapu.com